



Danish Defence Acquisition and Logistics Organization

Special Appendix 1

Quality requirements, quality management and quality assurance



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1. QUALITY MANAGEMENT SYSTEM

The Supplier shall provide and maintain a quality management system which as a minimum shall be in accordance to ISO 9001 or equivalent, with complement of the following requirements:

- The quality management system shall be acceptable by the DALO authorized representative, who shall have the right to inspect and supervise the system.
- Inspection of the quality management system shall not exempt the Supplier from any obligations or any responsibility contained in the Agreement, nor shall any omission of inspection in any way limit DALO's rights under this Agreement.
- Repair or acceptance by dispensation from nonconforming Deliverables shall only take place with the express acceptance of the DALO quality assurance representative.

2. DOCUMENTATION

1.1 Quality Plan

The Supplier shall draw up a Quality Plan (QP) to DALO covering all requirements in the Agreement period. The QP shall be sent to FMI-KTP-PK-QA@mil.dk.

The Quality Plan shall be forwarded for DALO approval and/or commenting not later than one month after the date signing of the Agreement.

The QP shall describe and document the planning of the product realization, in terms of quality requirements for the product, needed resources, required control activities (verification, validation, monitoring, inspection, testing), and acceptance criteria. The QP shall carry the signature of approval of those organisational elements having responsibilities identified in the QP.

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The Supplier shall provide a separate QP for deliveries from sub-contractors, unless these are included in Suppliers QP.



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The QP and its revisions shall be subject to review and acceptance by DALO.

DALO may reject the QP in whole or in part if the content therein fails to give the necessary reassurance that the requirements of this Agreement are met.

If DALO rejects the QP, the Supplier shall produce new releases thereof, accommodating all DALO's comments and grounds for rejection. If DALO's rejection is justified because the initially proposed plan are inadequate and/or erroneous, new releases shall be produced at no extra cost to DALO and shall not give ground for any extension of the first Delivery Date, the Milestones and/or the final Delivery Date.

1.2 Service Bulletins

The Supplier shall deliver all service bulletins pertaining to the Deliverable at no extra cost to the DALO during the Agreement period. The format of such bulletins shall be agreed with DALO during the kick off meeting.

1.3 Certificates

It is considered an integral part of the Deliverables for the Supplier to deliver all accompanying certificates and documents necessary in order to comply with all applicable laws, including EU law applicable in Denmark, when importing, exporting, using or otherwise making use of the Deliverables. This also includes attachments in the form of product certificates, documentation, instructions for assembly, operating, safety and maintenance and any other information ensuring that the DALO will be able to use and repair all parts of the Deliverables.

1.3.1 Certificate of Conformity

If requested by DALO, the Supplier shall issue a Certificate of Conformity (CoC) as set out in Special Appendix 2.

The requested CoC shall accompany each delivery, unless otherwise requested.

If there are any remarks in the CoC, it must also be sent to DALO's contact person.